



REGION 1

**Regional Disaster  
Health Response  
System**

# Just-in-time Training Tool for Remote Experts

Version 1.0

August 3, 2021

# Stepwise instructions for Remote Experts (1/3)

## 1 Enter Portal

RDHRS Disaster Telemedicine

Click here to see instructions

TEST YOUR CONNECTION

REQUEST DISASTER MEDICAL CONSULT

RDHRS CONSULTING EXPERT LOGIN

Resources for Providers requesting Consultations (User Guide under development)

Password Required Resources for RDHRS Consultant Experts (User Guide under development)

Check your device connection before starting calls

Click **Blue** button to begin

## 2 Log In

REGION 1 Regional Disaster Health Response System

Login

Email Address

Password

Login

Reset Password?

Enter your email and password to log in

Click to reset password

## 3 Start a video consult (from Expert Consult Queue ONLY)

Mark Litvak

Generate Link Experts Online: 2

Queues Links

Expert Consult Queue

Triage Condition Category: Emergent (Critical) Consult Request Wait: 18s

Patient Name: 263f8ca255db69b0006af7a204568ce991a3182e189ff891d3c37eae8b3d364bBNsPjImwOTsdazNiDTNQWYsmpigKdWWTLMMicC

Patient DOB: d07f4d5ecec2a6a53ff79b3c33985a944842c59e460c53554e225b1a28

If DOB unknown, Approximate Age: [empty]

Patient Sex: [empty]

Injury Type (Select ALL that apply): ["Burn Injury"]

Consultation service requested (select ALL that apply): ["Assist with diagnosis", "Assist with treatment pathway", "Assist with transfer decision"]

Step 1: Monitor **Expert Consult Queue** for pending consults that need an expert

Step 2: **Reserve patient**

Step 3: **START video call**

Log off after shift

This queue is for **EXPERTS ONLY**

These queues are for **TRIAGE OFFICER ONLY**

Triage Request Queue

Completed Consults

No Consults

# Stepwise instructions for Remote Experts (2/3)

## 4 Perform the Connection Test



This step can be **skipped** after the first time using *Bluestream* on this device

## 5 During Video Consultation



Document recommendations during or immediately after the call

Hide documentation

Mute speaker

Mute mic

Camera on / off

End call

Add experts

Share Screen



## Stepwise instructions for Remote Experts (3/3)

### 6 End the Call



End  
call

### 7 Complete Form and Return to "Expert Consult Queue"

Disposition (select appropriate category)

Consult Completed

Did you have any problems during the call? Select ALL that apply:

- No problems
- Call dropped
- Poor connection
- Video problems
- Audio problems
- Had to use alternate method (e.g. telephone)
- Other

Print

Save & Continue

**Print PDF** to send  
copy of  
recommendations

**Save form and continue**  
to next consult

Return to the **Expert Consult Queue** and  
wait for another  
request to appear