



REGION 1

**Regional Disaster  
Health Response  
System**

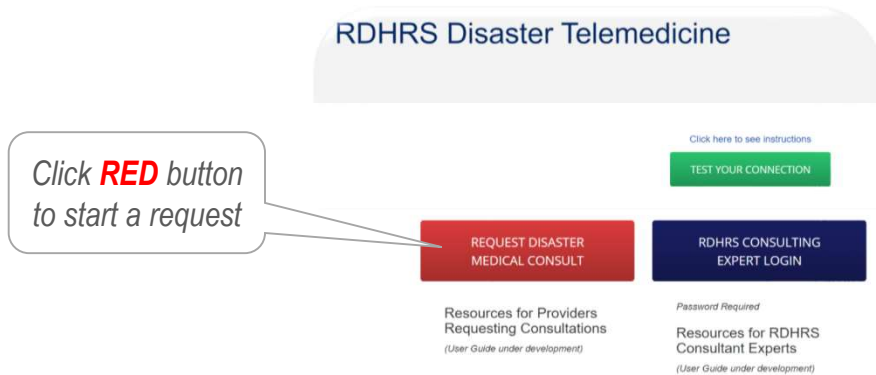
# Just-in-time Training Tool for Requesting Clinicians

Version 1.0

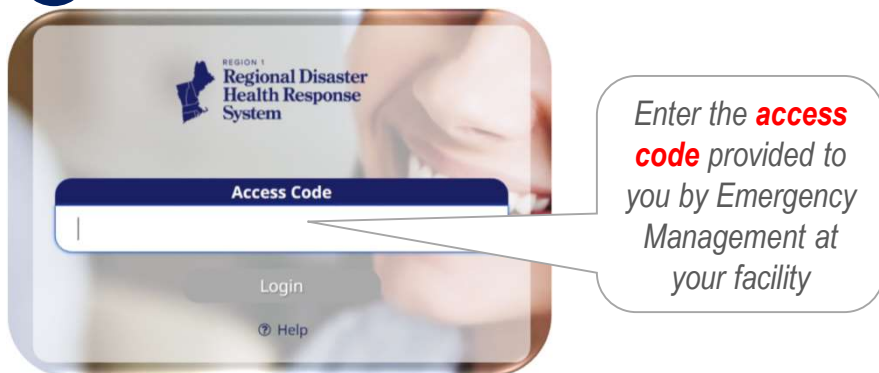
August 3, 2021

# Stepwise Instructions for Requesting Clinicians (1/2)

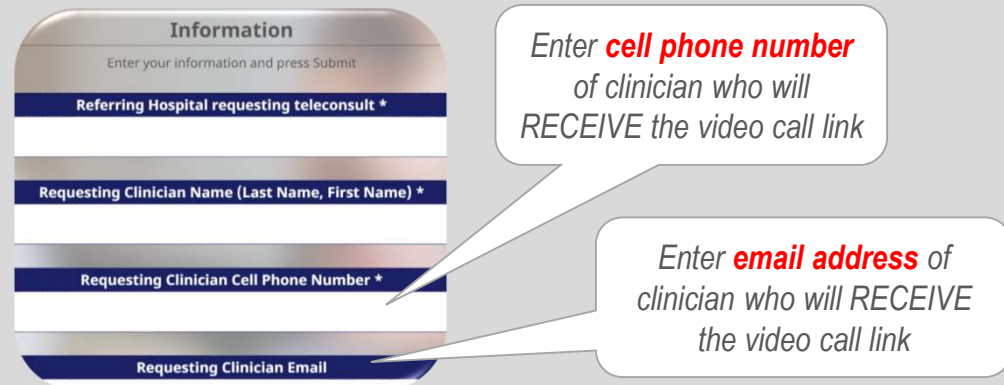
- 1 Enter portal  
(<https://www.rdhrs.org/rdhrs-disaster-telemedicine/>)



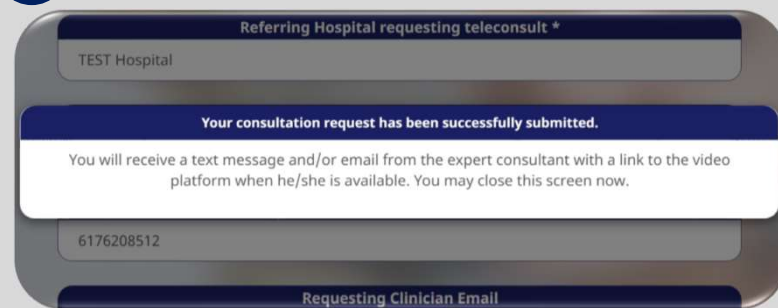
- 2 Enter access code



- 3 Complete form with patient & provider information



- 4 Submit form



Wait for an **SMS text** (from Regional Disaster Health Response) and/or **email** (from "noreply@bluestreamhealth.com") with your video call link

# Stepwise Instructions for Requesting Clinicians (2/2)

## 5 Click invitation link (in SMS or email) ONCE to start call

SMS

You've been invited to a virtual care session by Mark Litvak at Regional Disaster Health Response  [Inbox x](#)

no-reply@bluestreamhealth.com Unsubscribe 10:17 AM (0 minutes ago) ☆ ↶ ⋮  
to me

1 Burn Expert from Regional Disaster Health Response has invited you to a virtual care session. Please click to join <https://1click.blue/stream/9975daba>

REGION 1  
Regional Disaster Health Response System

Please click the following link to join the session hosted by Mark Litvak at Regional Disaster Health Response

[https://1click.blue/stream/\\_d4a182de](https://1click.blue/stream/_d4a182de)

You can also copy/paste the URL into a web browser - Google Chrome, Mozilla Firefox, or Safari browser. Microsoft Internet Explorer and older versions of Edge do

Email

**Click link** to start video call.  
Link remains active for **1 hour**—click to reconnect if needed.

## 6 Perform the connection test

**Connection Test**

To ensure a successful session, let's make sure this device is ready for a video visit!

This test takes an average of **3 minutes** to complete!


Please use the same internet connection you will use for your visit.

1 2 3 4 5 6

eggs@comcast... Browser Internet Speed Microphone Camera Power

## 7 Wait for Remote Expert to join

Your request has been received. Please wait for the provider to join...



## 8 Start consultation with Remote Expert



Mute mic

Camera on / off

End call

